

# Subject Group Info and Service Center Höggerberg IH

## Your Building Manager

Subject Group IH, HIL D 25.1  
Stefano-Francini-Platz 5  
CH-8093 Zurich

### How to reach us

Phone +41 44 633 33 00  
Email fs\_gmh\_isc@ethz.ch  
Internet [www.ethz.ch/facility-services](http://www.ethz.ch/facility-services)

#### Opening hours ISC

Monday - Friday 07.00 - 17.00

#### Phone numbers of the emergency desk

Internal number 888  
External number +41 44 342 11 88  
Aid room HIL D 31.2

### Notifications

Do not hesitate to inform us about irregularities, defects or unusual incidents, we will gladly assist you!

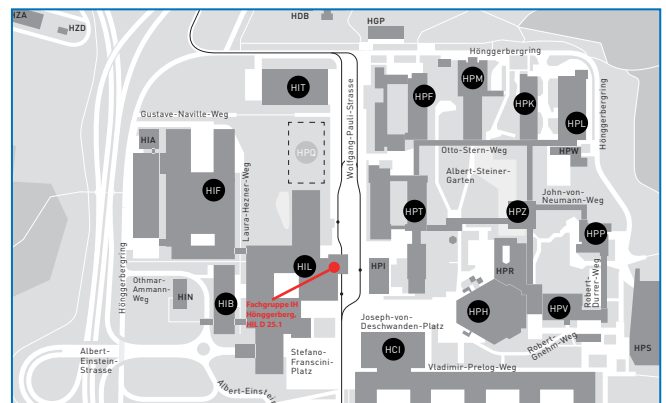
### Inquiries

If you have any queries please contact the ISC or send an inquiry via the real estate portal: [www.immobilienservices.ethz.ch](http://www.immobilienservices.ethz.ch)



### Our services

- Key management:  
We are happy to help with questions related to keys for ETH buildings. We organise issuing or returning keys, the procedure for lost keys, ordering keys, day access keys, etc.
- Electronic access and card validation:  
Do you need to validate your ETH card, or do you need entry to a building using your ETH card? The ISC can help.
- Lost property office:  
Have you lost, forgotten or found something? Your closest ISC will be happy to help.
- General provision of information and receipt of fault reports.  
We take the time to respond to your requests.



## Your contact persons in Subject Group IH



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